



ALBION NEIGHBOURHOOD SERVICES

ANNUAL REPORT 2022

Empowered,
Healthy Communities





**OUR
MISSION:**
ALBION
NEIGHBOURHOOD
SERVICES WORKS IN
PARTNERSHIP WITH
THE COMMUNITY TO
ENHANCE PEOPLES'
LIVES THROUGH THE
DELIVERY OF
PROGRAMS, SERVICES
AND SUPPORTS THAT
ARE ENGAGING,
ACCESSIBLE AND
RESPONSIVE.

MESSAGE FROM THE CHAIR

Around the world, 2022 was a year of transition.

After almost two years of lockdowns, mask mandates, vaccines etc., countries and their people started to begin the process of returning to something approaching normal.

A new normal perhaps but at least a time where families could gather, friends could meet and watch a game, or a show and errands became more or less routine again. Issues carried over from 2021 like inflation and supply chain issues that caused rapidly rising prices and shortages of basic items were exacerbated by Russia's invasion of Ukraine.

ANS was right in the middle of all of this. We adapted how we provide support to the community and continued to grow and develop. Some of the areas that exemplify our growth and strength are the number of children, youth and their families that we have served this past year. Despite the challenges we faced together, the need from our community for support was greater than ever before. Our dedicated staff have worked tirelessly to meet our community needs and offer more programs in person.

In June, ANS welcomed a new Executive Director, Pablo Vivanco. Pablo comes to ANS with over 8 years experience in the not-for-profit sector most recently at the Jane Finch Centre. In the time he has been here he has stepped in and continued to strive for excellence in upholding best practices, embracing diversity and inclusion and establishing a strong foundation for our future.

In 2022, three (3) of our long serving board members completed their terms. We are thankful to Anjana Yachamanani (past Chair), Sangeeta Kukade and Wesal Abu Qaddam for all their advice and support and wish them great success in their future. On behalf of the Board of Directors, I also want to thank the staff at ANS for their continued high levels of service and support provided with compassion and skill to our community that ANS serves.

Finally, a word to the families and youth we serve and the partners we work so closely with every single day. Collaboration is a core value that we strive to achieve in all that we do. Our community and our partners allowed us to accomplish all that we have this past year. We are so proud to work alongside you and very grateful for your ongoing support.



Steve Adams
Chair, ANS Board of Directors



MESSAGE FROM THE EXECUTIVE DIRECTOR

Just a little over one year ago, I was given the tremendous responsibility and privilege of joining Albion Neighbourhood Services.

Since that time, there have been many changes and developments to strengthen our team and organization. Leaders have moved into new roles, including Khudaija Sheikh shifting to Director of Operations, and Chelsea Davenport as the Manager of Youth and BGC Albion, while others have taken on increased roles as leaders within their teams. We have also been investing time and resources training, institutional infrastructure and working conditions so that our team can continue to do the most important work of all - excellence in service to our community.

Our housing supports services have been providing essential services to not only find housing for those who need it, but also advocating to ensure people stay housed while providing supports they need to ensure they can live in dignity. It should go without saying that this is no small task, given the numerous challenges faced by most residents of the City of Toronto when it comes to housing and affordability.

We continued to support newcomers and other low income residents with obtaining benefits that helped them stabilize their financial situations, while also ensuring that hundreds of residents were able to keep the lights and heating on in their homes.

BGC Albion has served thousands of local children and youth, providing meals and snacks as well as opportunities to play, learn and grow. Perhaps more important, the support and mentorship provided by our youth workers is vital to the development and success of many youth in Rexdale.

The community can continue to count on these crucial services as we also continue better preparing our organization to respond to the mounting pressures and challenges faced by our community in the post-pandemic world. It has been an absolute pleasure to work with a team of knowledgeable and dedicated managers and staff, as well as an extremely committed volunteer Board over the last 12 months. I am confident that together we will ensure that this organization will be well positioned to serve Etobicoke for another 50 years.

Pablo Vivanco
Executive Director

MESSAGE FROM THE BGC ALBION MANAGER

It has been an honor to transition into the BGC Albion Manager role in the Fall of 2022. With the unwavering support, commitment and passion of Khudaija, the children/youth coordinators and staff, our partners and volunteers we have achieved great success this year. Through their collective efforts in the implementation and delivery of our after-school programs, summer camps, recreational activities, mentorship, and overall programs we have positively contributed to the lives of our participants.

Our Children and Youth programs continue to provide safe, supportive programs where participants can experience new opportunities, overcome barriers, build positive relationships and develop skills for life. Throughout the year, we have conducted workshops, events and programming that focused on education, financial literacy, career development, culture, media arts, healthy living, community safety, and so much more! This resulted in children and youth being equipped with resources and tools to support their overall growth and development.

Furthermore, our Youth Violence Prevention Program has been instrumental in supporting the justice-involved, at-risk, gang-involved or affiliated youth. The program offered a preventative and upstream approach to address negative social behaviours and violent acts, through our 1-1 mentorship, trauma-informed programming and mental-health initiatives to prevent and mitigate violence in our community.

I am grateful for all who have supported us in the care and empowerment of our children and youth participants. Looking ahead, I remain eager to work with the community to build upon our success and lessons learned to create new partnerships, secure additional resources, and ultimately support our children and youth in reaching their full potential!



Chelsea Davenport
Manager, Children & Youth BGC Albion

BGC ALBION

KEY INDICATORS

4930



4930 children and youth registered in our various programs and activities



88%

Because of BGC Albion 88% of our children and youth are more physically active



85%

Because of BGC Albion 85% of our children and youth feel more comfortable being themselves



82%

Because of BGC Albion 82% of our children and youth make better choices for themselves

MESSAGE FROM THE HOUSING MANAGER

To ALL of the dedicated housing staff at Albion Neighbourhood Services, I would like to thank each of you for your hard work, dedication, compassion, persistency, and perseverance supporting your individual program clients to either maintain their current housing or transition into a new housing environment while having to attend, respond, and provide additional supports specific to your clients needs. Your individual strengths, teamwork, and advocacy are recognized by those you support and ANS Management. The continued combination of partner agency referrals, appointments, and walk-ins from those living within the community and outside of the catchment areas and some from other municipalities participating in our programs is a positive reflection of the supports you each provide. KEEP UP THIS EXCELLENT WORK AND CONTINUE TO ENGAGE AND SUPPORT THOSE THAT REQUIRE IT MOST KNOWING THAT YOU'VE MADE A POSITIVE IMPACT IN SOMEONES LIFE.

As a reflection of your efforts and dedication, even when met with challenges and a high caseload, you all continue to excel and exceed expectations during 2022 even though there is visible uncertainty and instability happening both locally and globally. Because of your involvement and attention to your client needs, ANS was successful, approved and rewarded for renewed funding beginning in the Fall 2022 to 2025 for all our existing housing programs.

ANS delivered five important housing programs which include Street Outreach, Follow Up, EPIC, Housing Help and Trusteeship programs which either provide housing placement, follow up supports, prevention services, financial and life skills management, or basic needs. These services were critical with the stabilization of individuals/ households in the City of Toronto/ GTA. The delivery of these wrap-around services is essential in addressing the needs of the community especially during a time which has experienced rising cost in all spectrums of life exasperated with the lack of affordable housing vacancies that continue to affect our City.

On behalf of ANS, we want to also take this time to thank our community members, partners, funders, and board members for the continued support and look forward to working collectively and collaboratively with current and new initiatives in the upcoming years.

Richard Chu-Yow
Manager of Housing



HOUSING SUPPORTS KEY INDICATORS



211

people received Emergency
Funding to stay housed

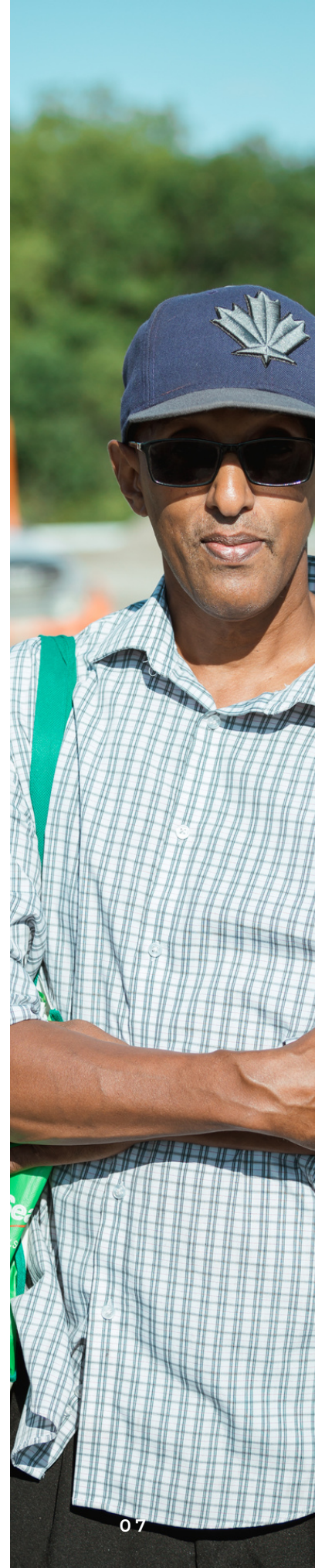


100

people without homes, placed
into housing

91

people facing evictions
supported to retain their
housing



MESSAGE FROM THE ACCESS MANAGER

ANS's Access Centre continues providing services to our community. Our challenges grow with our wide range of programs and services within our department.

Despite the challenges faced given the small compliment of staff, we continue to enable our clients to better integrate into Canada by providing immigration/ settlement supports and intervention to reduce, prevent and eliminating poverty; advocacy with government institutions such as Service Canada, Employment and Social Development Canada, Canada Revenue Agency, etc; income tax services; commissioner of oaths services; voice mail services; and information and referral services, among others. We also offer translations and interpretations offered in more than 19 different languages and many other services to meet the needs of our diverse community members.

The income tax services continues to thrive in volume and quality with the collaboration of our staff, volunteer, and student placements. Despite of our challenges, this season was a great success with approximately 1446 tax returns were completed this year alone.

Access successfully supported an increase in clients, servicing and advocating for approximately 5689 people in obtaining or maintaining income supports and other essential services. An additional 2239 individuals and families were supported with information and referral services, while staff and students completed 3215 forms for residents. We also provided on location housing services to 325 individuals and families including with LEAP and OESP energy subsidy applications, while our Trusteeship program increased its caseload.

I would also like to thank my staff members, partnering agencies, volunteers and 6 placement students. Your hard work, dedication and compassion are greatly appreciated. As a staff member and community member for many years, I am proud to be a part of such a dynamic team.



Maria Pereyra
Manager, Access Centre



ACCESS CENTRE KEY INDICATORS



5689

people supported in receiving
income and essential services



1446

income tax
returns filed



Clients Provided with Basic Housing
Needs Services including energy
subsidies and housing searches

AUDITED FINANCIALS

ALBION NEIGHBOURHOOD SERVICES

STATEMENT OF OPERATIONS

For the year ended December 31,

	2022	2021 (Note 2)
Revenue		
City of Toronto	\$ 2,562,451	\$ 2,437,700
United Way	806,447	701,794
Province of Ontario	521,215	382,391
Federal contributions	72,084	-
User fees	53,555	16,055
Foundations	46,999	75,455
Donations and fundraising	42,002	58,496
Donations in-kind (Note 10)	78,750	78,750
Interest income	13,749	4,086
	4,197,252	3,754,727
Expenses		
Salaries, wages and benefits	3,253,784	2,936,109
Programs	510,007	410,227
Occupancy (Note 10)	281,927	266,395
Office supplies and general	163,234	110,696
Automobile and travel	17,741	25,429
Telephone	21,049	19,116
Volunteers	14,439	10,182
Professional fees	15,082	8,315
Amortization	14,037	4,802
Advertising and promotion	8,955	3,376
Training	29,875	2,860
	4,330,130	3,797,507
Excess of expenses over revenues before undernoted	(132,878)	(42,780)
Government subsidies	-	935,051
Excess of (expenses over revenues) revenue over expenses for the year	\$ (132,878)	\$ 892,271

AUDITED FINANCIALS

ALBION NEIGHBOURHOOD SERVICES

(Incorporated under the Business Corporations Act - Ontario)

STATEMENT OF FINANCIAL POSITION

As at December 31,

	2022	2021 (Note 2)
ASSETS		
Current		
Cash	\$ 2,302,197	\$ 2,434,584
Accounts receivable (Note 4)	147,526	376,044
Other receivable	25,036	27,013
Prepaid expenses and deposits	72,151	7,854
	2,546,910	2,845,495
Capital assets (Note 5)	53,196	67,233
	\$ 2,600,106	\$ 2,912,728
LIABILITIES		
Current		
Accounts payable and accrued liabilities (Note 6)	\$ 158,204	\$ 126,011
Funds held in trust (Note 7)	27,005	22,140
Deferred contributions (Note 8)	454,349	671,151
	639,558	819,302
NET ASSETS		
Internally restricted (Note 9)	-	33,621
Unrestricted	1,960,548	2,059,805
	1,960,548	2,093,426
	\$ 2,600,106	\$ 2,912,728

On behalf of the Board

_____ Director

_____ Director

BOARD OF DIRECTORS



Steve Adams
Chair



Dara Maracoccia
Vice Chair



Adam Chanda
Treasurer



Elzar Sipin
Director



Lawrence Shwartz
Director



Ruthann Pinnock Bogues
Director



Ryan Guptill
Director



Spencer Burger
Director



Yoosrie Sahlia
Director



Angie Lamanna
Director (Nominee)

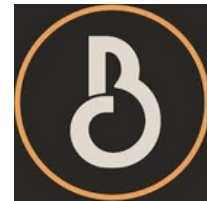
STAFF

ABUKAR, ZAKI
ADJEIWAH, NANA
AGYEMANG, NANA
ALI, HABIBA
ALI, HAMZE
ALI, SARA
ALLEN, ANTOINETTE
ANNAN, LYDIA
ASLAN, SONYA
ATENKAH, REBECCA
BACHELOR, TAYSHAWN
BANARSEE, MONIKA
BARKY, ARI
BELL, LERRICK
BISSOON, SARAJONI
BOJANIC, NATASHA
BONILLA, JOSE
BURLEIGH, CALY
BUTT, SAMAMA
CHATTARGOON, NATALIE
CHU-YOW, RICHARD
CLARKE, ASHLEY
COOK, CINDY
CRAWFORD, JORDAN
CROOKS, PRUDENCE
DARTEY JR., ALEXANDER
DAVENPORT, CHELSEA
DAVID, JAYDA
DE SILVA, PRANEETH
DIGNUM, YVONNE
DIPCHAN, LEANN
DIPO, OLUWATOYOSI
DURRANT, SAHAI
ELLIS, JAMIE
FAJUYIGBE, JAVEL
FORRESTER, SOLANGE
FRANCIS, DEONAH
FRENCH, JADE
FRIMPONG, DORCUS
FRIMPONG, TREVOR
GIVANS, KASIA
GWAZA, ELLIOT

HADIBHAI, HABIBA
HARRY, MOSI
HASHI, AYAN
HASHI, BISHARO
JACKSON, JEROME
JATO, LAYTH
JOHN, KISHA
KAMARA, DESTINEE
KANAKATTE, DAYANANDA
KOSTAKIS, EVANGELIA
LEE, DANTE
LIEW, MARY
LIN, JIA
LINCOLN, JOVANI
LIVINGSTON, LESHION
LOOR, MARJORIE
LYONS, JUSTIN
LYONS, TY
MACKEW, KATRINA
MARFO, STEVEN
MARRYSHOW, SHARRIE
MCLEOD, DAVID
MCNAB, MASCINEE
MISIR, ANIL
MOHAMED, MOHAMED
MOHAMED, SAID
MOHAN, DHARMINDRA
MOMPIE, NIUSA
MONCRIEFFE, ROCHELLE
MOORE, NICOLE
MORGAN-SADIQUE, ISMAT
MORGAN, TANESHA
MUHANNA, RANIA
NARAIN, FRANCOISE
NAVOLSKA, KATERYNA
NGOZI-ONWUKA, JOSEPHINE
NGUYEN, NGOC PHUONG DAI
NIAZI, SADAFF
NNAWUCHI, EDITH
NOEL-CHARLES, ANNIKA
NYANOR, KWAKU
OGUNJA, ADEBAMBO

OKORO, NANCY
ONAPAJO, EMMANUEL
OPOKU-WARE, JUSTINA
OYELADE, JOHN
PACANAS, ALYANNAH
PACANAS, APPLE KAYE
PATEL, MAHEK
PATEL, OM
PATEL, PRACHI
PEREYRA, MARIA
PERINPAMOORTHY,
GEERTHANA
PUNDIT, NALINI
QUIST, MILLICENT
RAHMATY, FATIMA
RAMKISSOON, LATCHMIN
RODNEY, GELLIANNE
ROMANELLI, ANNA
SAID, MUNIRA
SANDAL, TANIYA
SEWELL, ASHANTE
SHAKESPEARE, MARSHA-LEE
SHARMA, PRIYANKA
SHAYA, ANWAR
SHEIKH, KHUDAIJA
SIDDIQA, AISHA
SINGH, MEHAR
SIVABASKKARAN, THULIR
SMITH, CECILE
SSEKISWA, LOUIS
STERLING, NYOKA
SUDHIR, JESSICA
TATAW, GIANNA
TEKLEHAYMANOT, HEAVEN
VIDAD, JENNIFER
VIVANCO, PABLO
WARSAME, HASSEN
WELSH, KAISHA
WILLIAMS, MELISSA
WILLIAMS, SHERIQUE
YIADOM, LINDA

FUNDERS



CANADIAN RACE RELATIONS FOUNDATION
CIBC
CITY OF TORONTO
DESJARDINS
EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA
FAMIGLIA BALDASSARRE
JAYS CARE FOUNDATION
MINISTRY OF HERITAGE, SPORT, TOURISM, CULTURE INDUSTRIES
MINISTRY OF ATTORNEY GENERAL
RIOCAN MANAGEMENT INC. (ALBION CENTRE)
TORONTO FOUNDATION FOR STUDENT SUCCESS
UNITED WAY TORONTO & YORK REGION
WEST JET

PARTNERS

ACCESS FOOTBALL
ACSA HOUSING HUB
AINA-NIA LEARNING JOURNEY INC
ARTS ETOBICOKE
BARGAINS GROUP
BENNETT JONES LLP
BESTBUY CANADA
BGC CANADA
BIA - ALBION ISLINGTON SQUARE
BLACK NORTH INITIATIVE
CANADA REVENUE AGENCY
CENTENNIAL COLLEGE
CHILL FOUNDATION
CHUM CHARITABLE FOUNDATION
CITY OF TORONTO PARKS AND RECREATION
COCA-COLA
COMMUNITY PARTNERS GROUP
COMMUNITY POLICE LIAISON COMMITTEE (CPLC)
COPE COUNSELLING TORONTO INC
COSTI IMMIGRANT SERVICES
EAST YORK EAST TORONTO HOUSING SERVICES HUB
EMERGENCY ENERGY FUND
EMERY ADULT LEARNING CENTRE
ENGAGE AND CHANGE
ERNESTINE WOMEN'S SHELTER
FRONTLINE WORKER AND MANAGER NETWORKS
FURNITURE BANK
FUSION CARDIO TORONTO
GEORGE BROWN COLLEGE
GIANT TIGER
GOLF CANADA
GUELPH HUMBER UNIVERSITY
HOUSING HELP ASSOCIATION OF ONTARIO
HOUSING HELP NETWORK
HUMBER COLLEGE
IMMIGRATION AND REFUGEE HOUSING TASK FORCE
INTERNATIONAL TAX SERVICES OFFICE
JR. NBA
KIDS UPFRONT
KINECTRICS
LAMP COMMUNITY HEALTH CENTER
LOCAL IMMIGRATION PARTNERSHIP
LUMENUS
MARTIN GROVE UNITED CHURCH WOMEN
MEGA CITY BASKETBALL
METRO VOICE MAIL PROJECT
MICHAELS
MICROSOFT CANADA
MINISTRY OF COMMUNITY SAFETY & CORRECTIONAL SERVICES
MONDELEZ
MOR INITIATIVE
LEAP (LOW INCOME ENERGY ASSISTANCE PROGRAM)
NEIGHBOURHOOD ACTION PARTNERSHIP
NEIGHBOURHOOD INFORMATION POST
NIKKI KNOWS
NORTHERN COLLEGE
OLD NAVY
ONTARIO COLLEGE OF ART & DESIGN (OCAD)
ONTARIO COUNCIL OF AGENCIES SERVICE IMMIGRANTS
ONTARIO DISABILITY SUPPORT SERVICES
ONTARIO ENERGY BOARD - OESP
ONTARIO SCIENCE CENTRE
OPEN CONCEPT HOSPITALITY
OSL
PAID - DOCUMENT REPLACEMENT PROGRAM
PARC HOUSING SERVICES HUB
PRESIDENT'S CHOICE CHILDREN'S CHARITY
PRIVATE LANDLORD (ALI GHAFORI)
PRIVATE LANDLORD (DEVON WILSON)
PRIVATE LANDLORD (OMA/ CHRIS MAHATOO)
RECONNECT MENTAL HEALTH SERVICES
RENT BANK SERVICE PARTNERSHIP
RENTAL HOUSING ADVISORY COMMITTEE
REXDALE COMMUNITY HEALTH CENTRE
REXDALE COMMUNITY HUB
REXDALE COMMUNITY LEGAL CLINIC
REXDALE EMPLOYMENT SOCIAL SERVICES
REXDALE FOCUS TABLE
REXDALE WOMEN'S CENTRE SENECA COLLEGE
REXDALE WOMEN'S CENTRE
RISING YOUTH
ROTARY CLUB OF TORONTO WEST
ROYAL BANK
ROYAL ONTARIO MUSEUM - ROMCAN PROGRAM
SECOND HARVEST
SENIORS CO-PAYMENT PROGRAM
SERVICE CANADA
SERVICE DEVELOPMENT INVESTMENT PROGRAM
SHEILD BASKETBALL
SHOW LOVE TO
SOCKS FOR SOULS
ST. BASIL THE GREAT COLLEGIATE
TALK IT OUT
THE HOUSING HELP CENTER HOUSING SERVICES HUB
THE INFLUENTIAL TEAM
THE NEIGHBOURHOOD GROUP
THE ROTARY CLUB OF ETOBICOKE
THE ROTARY CLUB OF TORONTO HUMBER
THERAPY REDEFINED COUNSELING SERVICES
TIMOTHY EATON MEMORIAL CHURCH
TLK RESIDENTIAL SERVICES INC
TORONTO COMMUNITY HOUSING CORPORATION
TORONTO DISTRICT SCHOOL BOARD
TORONTO EAST DETENTION CENTRE
TORONTO EMPLOYMENT AND SOCIAL SERVICES
TORONTO HYDRO ENERGY SERVICES
TORONTO POLICE SERVICE - 23 DIVISION
TORONTO PUBLIC LIBRARY - ALBION BRANCH
TORONTO SOCIAL PLANNING
TORONTO SOUTH DETENTION CENTRE
TORONTO SPORTS COUNCIL
TORONTO STAR FRESH AIR FUND
TORONTO CATHOLIC DISTRICT SCHOOL BOARD
UNION CHICKEN
UNISON HEALTH AND COMMUNITY SERVICES
UPS ROAD CODE
VANIER CENTRE FOR WOMEN
VIBE ARTS
WEST TORONTO COMMUNITY LEGAL SERVICES
WOODBINE ENTERTAINMENT GROUP
YMCA - YOUTH EMPLOYMENT SERVICES
YORK UNIVERSITY
YORK REGIONAL POLICE
YOUTH FORWARD TORONTO



OUR VISION: EMPOWERED, HEALTHY COMMUNITIES.



